



Quick Start Guide

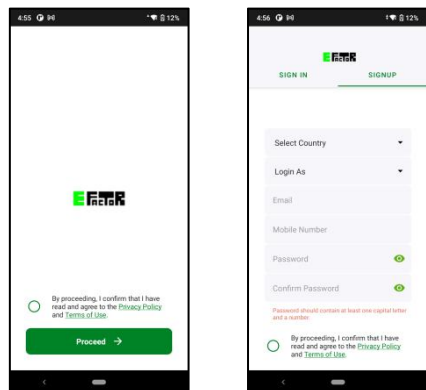
Connect Device to Network

OPERATING MANUAL

Download the “EFACTOR” App from Google Play Store or App Store

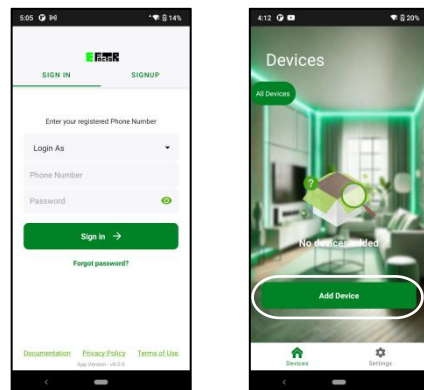
SIGN UP:
Launch the “EFACTOR” App

Step – 1



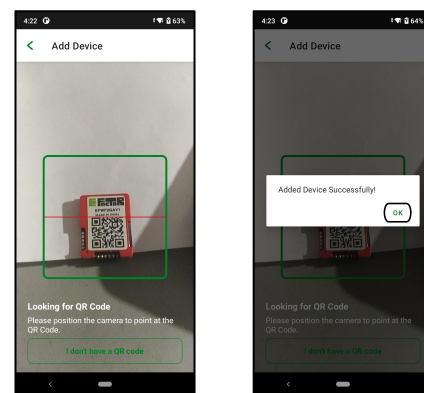
1. Click on "Agree" to proceed to the sign up/sign in page.
2. Click on "SIGN UP" in the toolbar, enter the required information, click "Proceed," and then click "Register." If already registered, sign in directly by clicking "SIGN IN" in the toolbar.

Step – 2



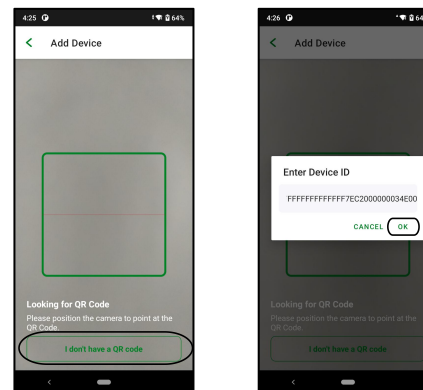
3. After signing up, go to the “SIGN IN” page, enter your Login As, mobile number, and password, then click "Sign In".
4. After signing in, you will be directed to the “All Devices” page, where you can add devices by clicking the "Add" symbol in the top right corner or by clicking “Add Devices” button.

Step – 3



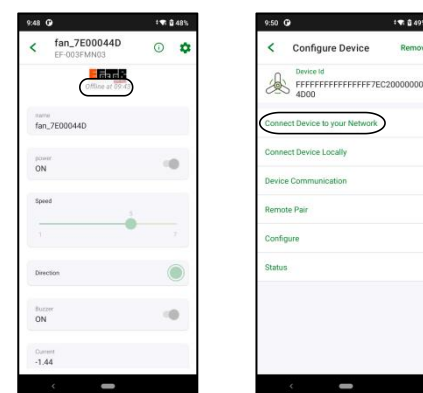
5. On the Devices page, click the "+" symbol located in the top-right corner or “Add Devices” button to add a new device.
6. A scanner page will open. Scan the QR code of the device to proceed.
7. After scanning the QR code, a message will appear stating "Device Added Successfully". Click OK to confirm.

Step – 4



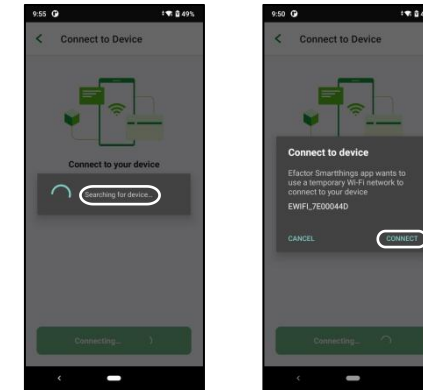
8. If you do not have a QR code, click on the option "I don't have a QR code".
9. After selecting "I don't have a QR code", a popup will appear prompting you to Enter Device ID. Enter the device ID manually.
10. After entering the device ID, click OK. Similar to Step 3, a message will appear stating "Device Added Successfully". Click OK to return to the Devices page.

Step – 5



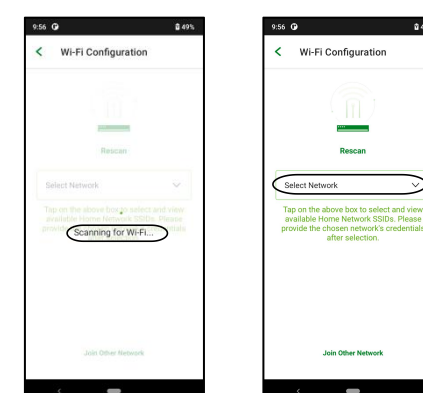
11. To check if the device is offline, refer to the status displayed directly below the EFACTOR logo on the app screen.
12. To add the device to a network, tap on the Settings icon located in the top-right corner of the app.
13. Once in the settings page, select the option "Connect Device to Your Network" to start the process of connecting the device to your Wi-Fi network.

Step – 6



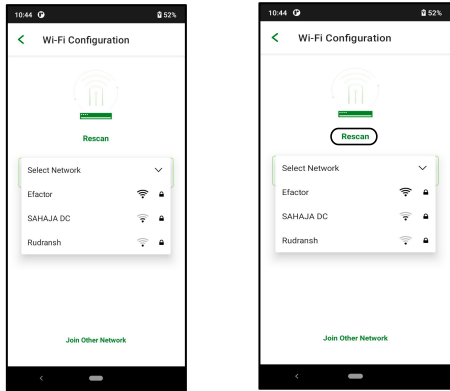
14. After selecting "Connect Device to Your Network", you will be redirected to the Connect to Device page.
15. The system will begin searching for available devices over the Wi-Fi network.
16. Once the search is complete, a pop-up will display the Device ID with EWIFI_XXXXX. Click the CONNECT button to establish the connection.

Step – 7

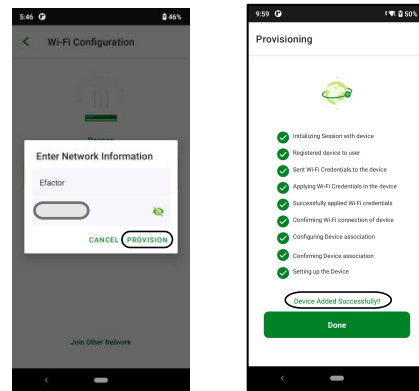


17. After clicking the CONNECT button, the system will start scanning for available Wi-Fi networks. A loading indicator will appear while the scan is in progress.
18. Once the scan is complete, a list of available Wi-Fi networks will be displayed.
19. Click on the Select Network dropdown menu to view and choose the desired Wi-Fi network.

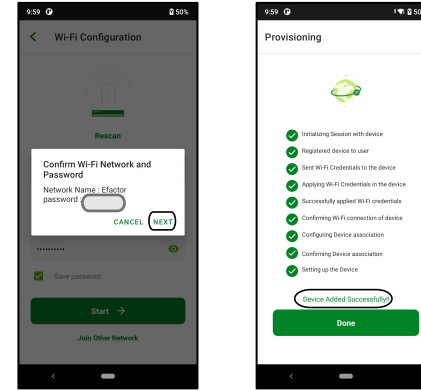
Step – 8



Step – 10



Step – 12



Troubleshooting

Step 1: Reset and Reconfigure

1. Make sure your phone is connected to this Efactor Device Network: EWIFI_XXXX.
2. Move your phone closer to Efactor Device.
3. Turn OFF cellular Data and try again.
4. Disable VPN connection while attempting this.
5. If the Problem persists reset the Efactor device to factory settings as per the user guide.

Step 2: Ensure Same Network Access

1. Connect both your phone and the Efactor device to the same Wi-Fi network.
2. Close the Efactor app and relaunch it.
3. Try accessing the device using another phone connected to the same Wi-Fi.

Step3: Device Offline:

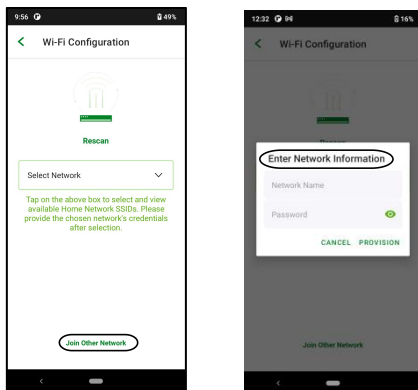
1. Make Sure the Device is Powered ON.
2. Check if the Device is too far from the Router or out of Range.
3. Check if the WIFI Name or Password are Modified, please reconfigure Device.
4. Check Whether WIFI Name is Visible in the Mobile Wi-Fi settings.

Step 4: Adjust Router Settings

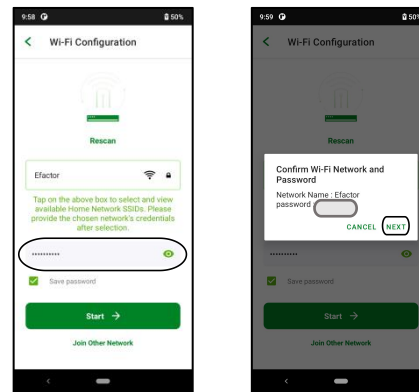
1. Check if the Router is working properly.
2. Disable client isolation, firewall, or access control on the router.
3. Restart both the router and the Efactor device.
4. If the problem persists, contact Efactor support.

Note: The location permission is needed to find and connect to your device during the setup. Grant the location permission when prompted.

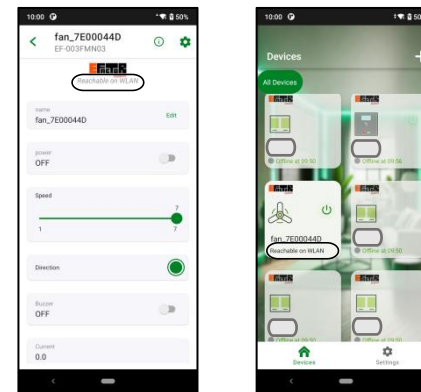
Step –9



Step –11



Step –13



23. Optionally you can Tap "Join Other Network" at the bottom of the Wi-Fi Configuration page, to join another Network

24. After Clicking Join Other Network, one pop-up will be displayed that is "Enter Network Information".

25. Enter the Network Name (SSID) and Password in that place.

26. In the pop-up, enter the Network Name (SSID) and Password.

27. Click PROVISION to connect, or CANCEL to go back.

28. Once the setup is successful, a message will appear stating Device Added Successfully. Click Done to complete the process. If the process fails, restart the setup from the beginning.

32. After clicking NEXT, you will be taken to the Provisioning Page.

33. Once all steps are completed successfully, a message will appear stating Device Added Successfully. Click Done to finish the process.

34. If the process fails, you need to restart the setup from beginning.

35. After clicking the Done button, App redirects to control page.

36. The status will update to show "Online", indicating successful connectivity.

37. On the Home page, you can see the status of the connected device. On the home page, you can see the status of the connected device, which will display "Online", confirming its connection to the network.